

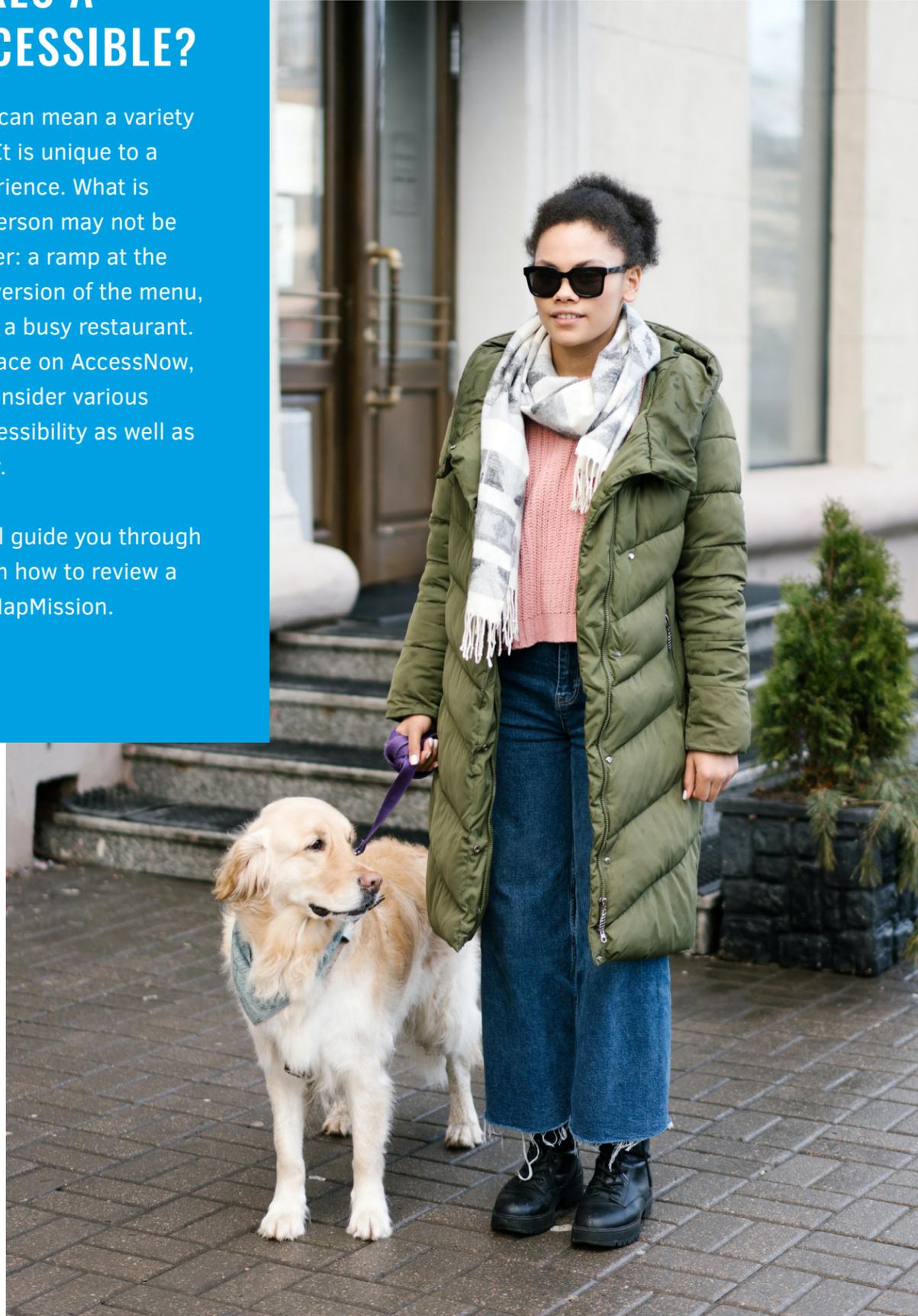


# HOW TO REVIEW A PLACE

## WHAT MAKES A PLACE ACCESSIBLE?

The word “access” can mean a variety of different things. It is unique to a person’s lived experience. What is accessible to one person may not be the same for another: a ramp at the entrance, a braille version of the menu, or a quiet corner at a busy restaurant. When mapping a place on AccessNow, it is important to consider various perspectives of accessibility as well as its intersectionality.

In this section, we’ll guide you through different criterias on how to review a place during your MapMission.

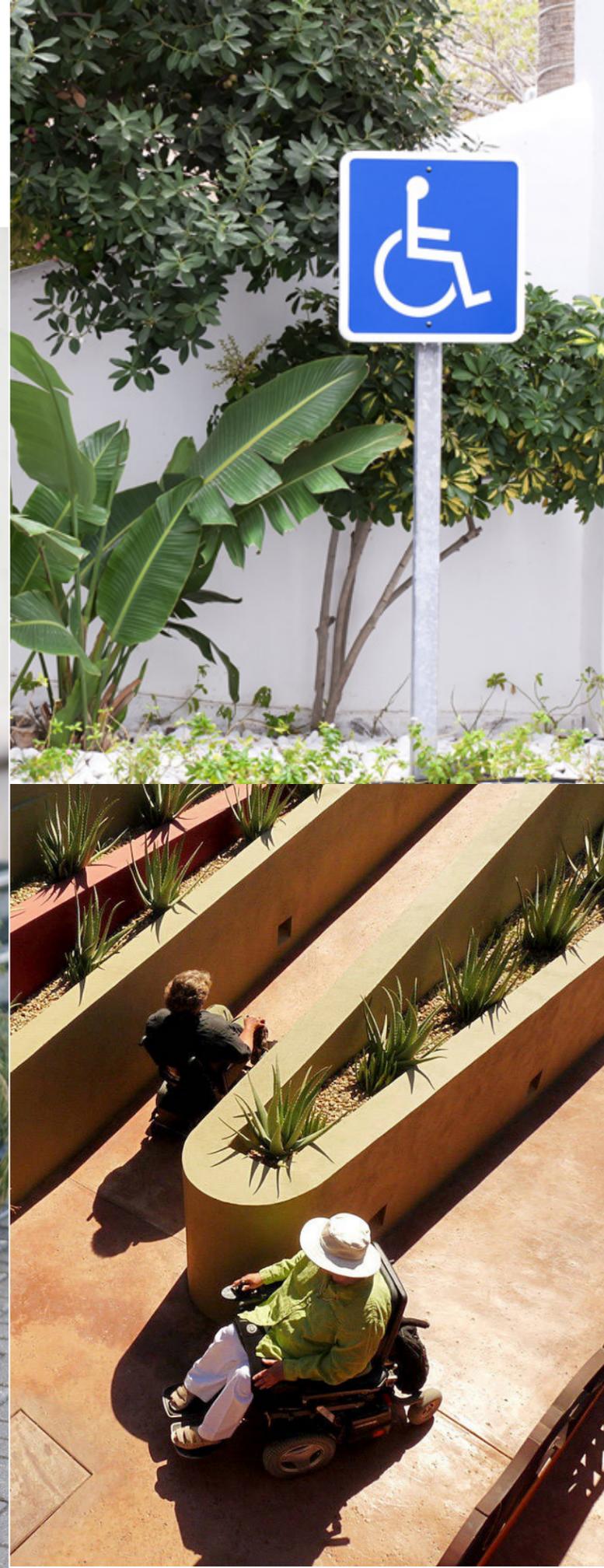


## 01 SCAN THE SURROUNDING AREA

- Is there accessible parking available? How many spots? Are they clearly marked on the ground and/or are there vertical sign posts to identify?
- Is there an access aisle?
- Where is the parking located? Is it close to the building/main entrance? Is it on a firm, non-slip level ground?
- Is there adequate lighting provided from the accessible car park area to the access route?
- Is there an external ramp? Is the path wide enough to maneuver a chair on? Is the flooring material a safe, nonslip surface? Is it well lit?

## 02 LOCATE ENTRY & EXIT POINTS

- Are there working automatic features on the door? Is there a button and is it accessible?
- Is there a step? How many and how high?
- Is there a ramp? Is it visible? Is it a permanent, temporary, or moveable ramp? Is it steep?
- Is there an alternative entrance? Is it on the side, or at the back of the building?
- Are there revolving doors? If so, are there alternatives?



## 03

## ASSESS THE PHYSICAL SPACE

- Is it spacious? Is it long or narrow? Is there enough turning radius? Can a person using a wheelchair independently access products and services?
- How high are the tables (e.g. bar stools, lounge chairs, etc)? Is there wheelchair-accessible seating?
- Are service animals/support persons welcome?
- Are there elevator platforms?
- Is there clear signage for where toilets and cash registers are? Are there braille signs?
- Is the space well lit?
- Are the words on the menu big and easy to read? Is there a digital menu and is it screen readable? Is there an audio version?
- Is the place noisy? Will customers be able to hear each other?



## 04

**CHECK FOR ACCESSIBLE WASHROOMS**

- Is there an accessible washroom? Where is it located (e.g. inside the business or do you have to go out?)
- Is it a private/closed washroom or a stall? Is it gender-neutral?
- Are there any steps to get to the washroom? How high is it? Is there a ramp?
- Is the door automatic? Is there a button to open/close? Where is the button? Is it functioning? How does it open (i.e. inward or outward)? How wide is it?
- How big is the washroom? Is there enough room to turn?
- What are the automatic features inside the washroom? Are they functional and within reach?



## 05

**EVALUATE THE BUSINESS AND THEIR SERVICE**

- How does the staff approach accessibility?
- Does any of the staff know sign language?
- Does the business provide alternative methods to deliver products and services if the location is not physically accessible?

